

# NCJIS Modernization Project Pre-Enrollment Guide for PID

Version 1.0

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# Document Revision History

Version	Date	Author	Summary of Changes
1.0	06/18/2025	Tamra Heathershaw-Hart	Draft
1.1	07/01/2025	David Bolme	Minor Updates
1.2	07/13/2025	David Bolme	Minor Updates

# NCCIS: Pre-Enrollment for PID (Personal ID) Background Checks

For general public requesting Personal ID background checks

# **Flex-Check Software System**





PREPARED FOR NEVADA

BY

**UNISYS** 

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NCCIS: Pre-Enrollment for PID

# Introduction

The Nevada Civil and Criminal Information System (NCCIS) provides the public with access to personal background check results. This document is intended for individuals running their own fingerprint-based background checks via the public PID portal at <a href="https://fc.nccis.nvdps.gov/NCCISPid/">https://fc.nccis.nvdps.gov/NCCISPid/</a>.

# **Definitions and Acronyms**

The following terms and acronyms are used in this manual.

**Applicant** – The person getting a background check. This is the same person as the Subject.

**Applicant Control Number (ACN)** – Tracking number for your transaction. This number is shown on the confirmation screen after payment and in the emails.

**NCCIS** – Nevada Civil and Criminal Information System.

**PID** – Personal Identification. Fingerprint-based background check processing for individuals who want their own state criminal history records.

**Pre-enrollment** –Creating a transaction record prior to getting fingerprints taken.

**Rap, RAP Sheet**– Record of Arrest and Prosecution.

**Requestor** – The person requesting a PID background check. This may be the same as the applicant.

**Service Code** – a one-time use six digit code in the form of 123-456 that is used to identify the transaction. Applicants input this number to continue a pre-enrollment started by a Requestor.

**Subject** – the person getting background checked.

NCCIS: Pre-Enrollment for PID

# **Getting Started**

A PID background check is a fingerprint-based check run on applicants who want to know their own record, as well as for some legal/permitting processes. Applicants needing a PID check are "pre-enrolled" via an online form, and once pre-enrolled they go get their fingerprints taken. Those fingerprints are then run through the Nevada state fingerprint database.

Pre-enrollment can be done by the Applicant, or can be started by their representative (such as a Defense Attorney or legal aide) and then finished by the Applicant.

If a representative initiates the PID background check process on the public portal, they need to provide the Applicant with the "Service Code" generated by the system, which the Applicant then uses on the public portal to finish entering any data. This code is a one-time-use code generated by the background check system.

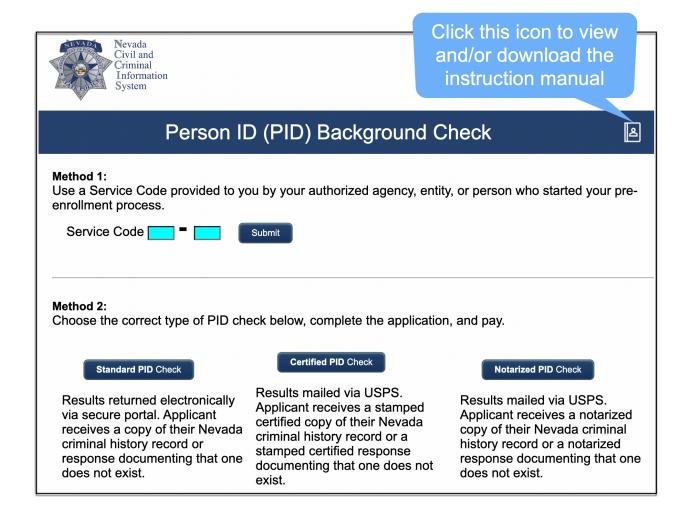
The Applicant then pays by credit card when the background check is submitted.

There are three different types of PID checks:

- Standard A notification will be sent to the **email address** supplied during the pre-enrollment process, and the Applicant can **view/print** the results after clicking on the link. The results will be available for 30 days starting the day the results email is sent to the Applicant.
- Certified Applicants will receive a printed letter from Nevada Department of Public
   Safety with the results; the results will be stamped and certified as proof of authenticity.
- Notarized Applicants will receive a printed letter from Nevada Department of Public Safety with the results; the results will be Notarized.

# Applicants Submitting Their Own PID Request (Without a Service Code)

If you are submitting your own information without a service code, go to <a href="https://fc.nccis.nvdps.gov/NCCISPid/">https://fc.nccis.nvdps.gov/NCCISPid/</a> to select the type of PID you want.



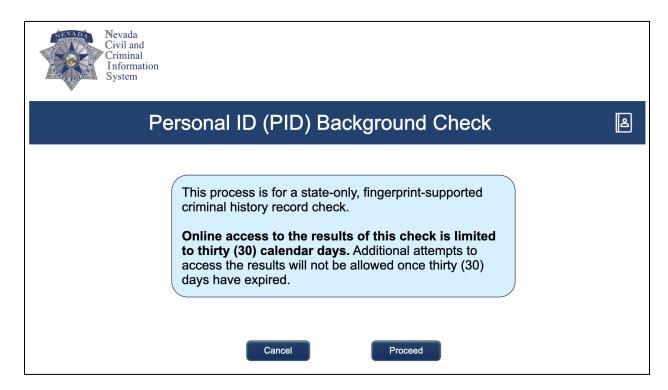
Click the button associated with the type of PID background check:

- Standard electronic results.
- Certified mailed results that have been certified.
- Notarized mailed results that have been notarized.

The Standard PID has some different screens from the Certified/Notarized PID requests.

## **Standard PID Screen Differences**

When you click the "Standard PID check" button you will see a screen warning you about the time-limited nature of the online results report. This warning only applies to Standard PID requests.



Once you've read the warning, you can click the "Cancel" button to cancel, or click the "Proceed" button to continue. You will see the Requester and Subject information screen.

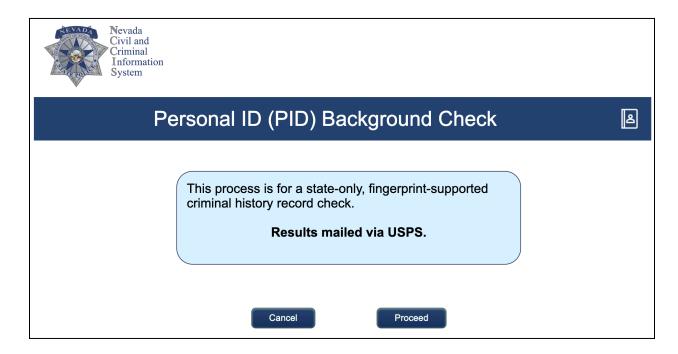
Nevada Civil and Criminal Information System	
Personal ID (PID) Background Check	<b>8</b>
Please make sure all mandatory fields are completed (mandatory fields are in bold).	
Requester Information PID - Standard	
Full Name*  Email* RequesterEmail@mycompany.con  Email Confirmation* RequesterEmail@mycompany.con  Phone 111-222-1234  Mailing Address Street 1*  Mailing Address Street 2  Mailing Address Street 2  Mailing Address City*  Mailing State Code* Select State  Mailing Address Zip* 15510	A
Security Question & Answer	
Create a personalized security question and answer used to verify your identity when retrieving the results of your criminal history record check. Remember to store the answer in a safe place for later use. No other person(s) or agency will have access to your answer, and it cannot be changed once the request is submitted. The security question and answer are NOT case sensitive.  The security question and answer are NOT case sensitive.	В
Security Question*  Answer to Security Question*  Confirm Answer to Security Question*	
Subject Contact Information:	
Enter the information of the subject of the criminal history check being requested.  Last Name* Subject Last Name First Name* Subject First Name Email Address* SubjectEmail@mycompany.com Email Confirmation* SubjectEmail@mycompany.com	C
If you are the subject of the background check, or if you will be filling out the rest of the information on behalf of the Applicant, choose <b>Complete Now</b> . Otherwise, you should choose <b>Applicant Completion</b> to allow the Applicant to complete the steps for completing their PID check.	
Complete Now Applicant Completion	
Flex-Check™ Version: 10.2.1.18 NCCIS TEST (FC-	

The Requestor Information screen for a Standard PID has three sections:

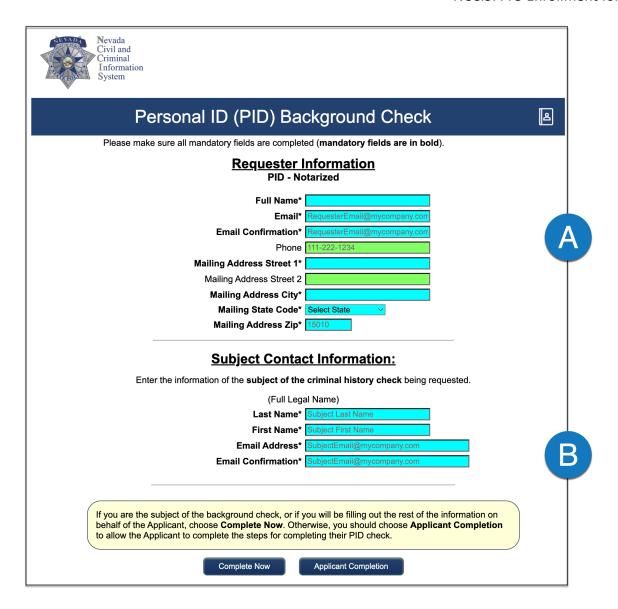
- A. Requester information with a mailing address for the requesting party (if you are requesting your own PID, this will be your information).
- B. Security Questions and Answers, which are used to access the online results. Certified and Notarized results do not need the login so this section doesn't appear for those transactions.
- C. Subject information for the person being background checked (the Applicant).

# **Certified/Notarized Screen Differences**

When you click the "Certified PID check" or "Notarized PID check" button you will see a confirmation screen.



Once you've read the confirmation, you can click the "Cancel" button to cancel, or click the "Proceed" button to continue. You will see the Requester and Subject information screen.



The Requestor Information screen for a Certified/Notarized PID has two sections:

- A. Requester information with a mailing address for the requesting party (if you are requesting your own PID, this will be your information).
- B. Subject information for the person being background checked (the Applicant).

# **Submission process**

1. Fill in the Requester contact information fields. Blue fields with bold labels and asterisks (such as **Email\***) are mandatory.

Please make sure all mandatory fields are completed (mandabold).	tory fields are in
Requester Information PID - Standard	The type of PID this is for is
Full Name*	
Email* RequesterEmail@mycompany.com	repeated here
Email Confirmation* RequesterEmail@mycompany.com	
Phone 111-222-1234	
Mailing Address Street 1*	
Mailing Address Street 2	
Mailing Address City*	
Mailing State Code* Select State	
Mailing Address Zip* 15010	

Certified and Notarized PID checks use the information in the Mailing Address fields as the address where the printed letters will be sent.

2. If this is a Standard PID, the Requestor or Applicant will be getting the results on-line. Create the security question and answer for logging in to the results. The answer needs to be something that you (or the Applicant) will remember when prompted with the question.

Security Question & Answer
Create a personalized security question and answer used to verify your identity when retrieving the results of your criminal history record check. Remember to store the answer in a safe place for later use. No other person(s) or agency will have access to your answer, and it cannot be changed once the request is submitted. The security question and answer are NOT case sensitive.
The security question and answer are NOT case sensitive.
Security Question*
Answer to Security Question*
Confirm Answer to Security  Question*

Store the answer in a safe place.

Note: Subjects who will be getting a printed version of the results (the Certified or Notarized options) do not need a security question and answer since they won't need to log in to see their results.

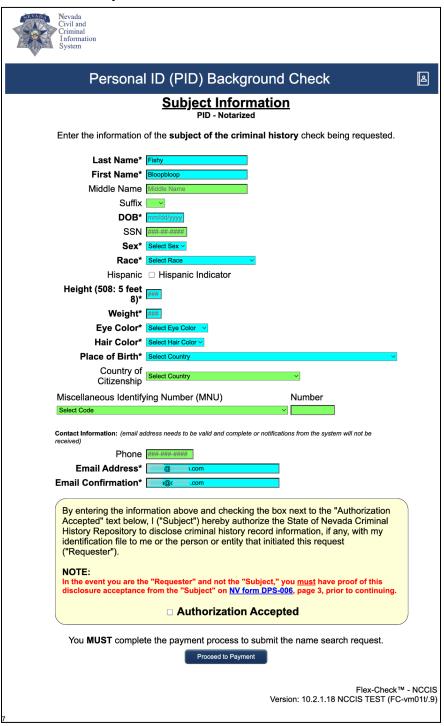
3. Fill in the subject (Applicant) information. All four fields are mandatory.

Subject Information:
Enter the information of the subject of the criminal history check being requested.
Last Name* Subject Last Name
First Name* Subject First Name
Email Address* SubjectEmail@mycompany.com
Email Confirmation* SubjectEmail@mycompany.com

4. To continue submitting your own information, click the "Complete Now" button.

If you are the subject of the background check, or if you will be filling out the rest of the information on behalf of the Applicant, choose <b>Complete Now</b> . Otherwise, you should choose <b>Applicant Completion</b> to allow the Applicant to complete the steps for completing their PID check.	
Complete Now	Applicant Completion

5. You'll see the Subject Information screen.

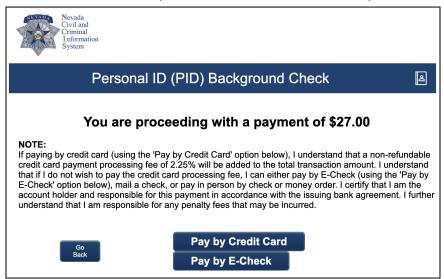


6. Fill in the mandatory (blue fields) and any optional green fields you have information for. Confirm the email address is correct.

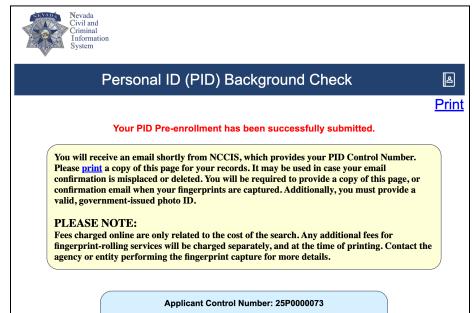
7. Click the "Authorization Accepted" checkbox.

Note: When the Requester is not the Subject, it is very important for the Requester to have a NV DPS-006 form completed by the Subject and on file. In the event of a DPS audit, this disclosure is required for the dissemination of Criminal Records.

8. Click the "Proceed to Payment" button. You'll see the Payment Confirmation screen.



9. Select your payment type, or click the "Go Back" button. Click either "Pay by Credit Card" or "Pay by E-Check" to be redirected to the payment processor (see <u>Payment</u> for more information on payments).



SUBJECT, PID DOB: 2/2/2000

It is required to have the Applicant Control Number (above) at the time of fingerprinting.

10. When you complete the payment you'll be returned to the following screen.

11. Use the underlined "Print" link to print the information on this screen.

Start a new request

12. When you are done, you can click the "Start a new request" or "End Session" links to return to the PID starting page. Selecting "Start a new request" pre-fills some of the fields with the Requester information from the transaction you just completed.

End Session

The yellow and blue highlighted boxes on this screen contain some additional details about the process, including information about additional emails.

To complete the next part of the process, the applicant should use the provided link to visit the pre-enrollment site. They will be required to enter some mandatory information, as well as provide payment for the search fee. Upon successful completion, the applicant will receive two more emails. First will be a payment confirmation receipt, and second will be an enrollment confirmation, which contains an PID Control Number. Once the applicant decides where they are going to be printed, they will need to take a copy of this email with them for processing, along with a valid, government-issued photo ID.

#### **PLEASE NOTE:**

Fees charged online are only related to the cost of the search. Any additional fees for fingerprint-rolling services will be charged separately, and at the time of printing. Contact the agency or entity performing the fingerprint capture for more details.

Once the subject has successfully completed the fingerprinting process, you as the requester, will receive a notification indicating that the results are ready for retrieval.

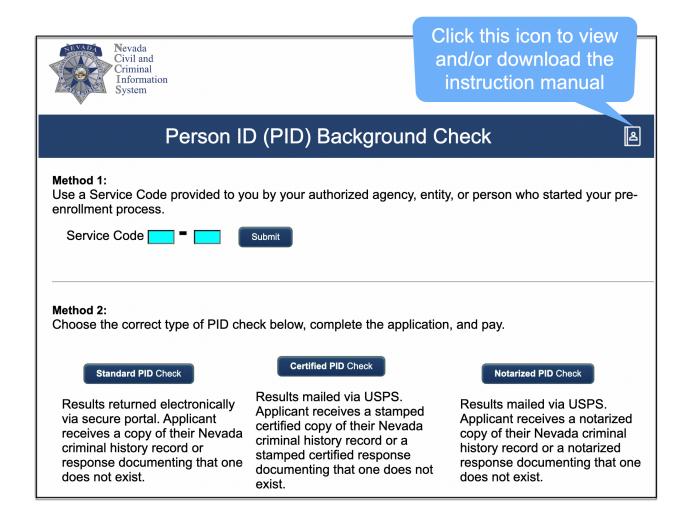
#### **PLEASE NOTE:**

Access to this report is limited to thirty (30) days. It is recommended you access this information from a device with the ability to print or save your results. Additional attempts will not be allowed once the thirty (30) days have expired.

NCCIS: Pre-Enrollment for PID

# **Getting Service Codes for a Separate Applicant**

To pre-enroll an applicant who will be finishing the transaction using the service code, go to <a href="https://fc.nccis.nvdps.gov/NCCISPid/">https://fc.nccis.nvdps.gov/NCCISPid/</a>



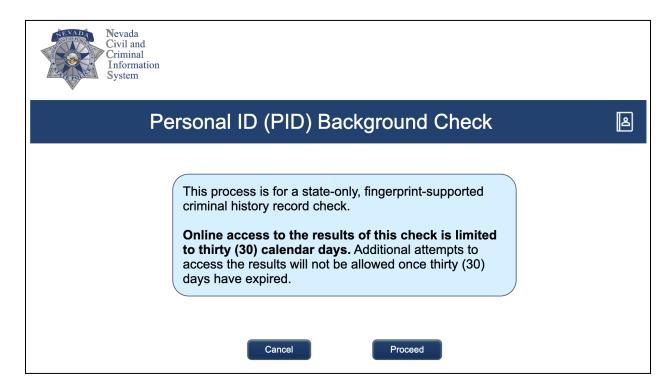
Click the button associated with the type of PID background check:

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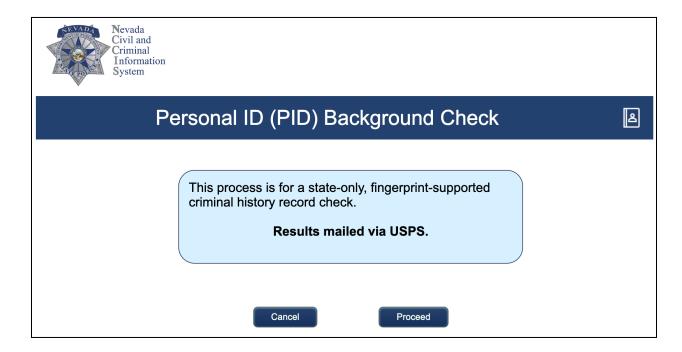
Nevada Civil and Criminal Information System	
Personal ID (PID) Background Check	<b>a</b>
Please make sure all mandatory fields are completed (mandatory fields are in bold).	
Requester Information PID - Standard	
Full Name*  Email* RequesterEmail@mycompany.com  Email Confirmation* RequesterEmail@mycompany.com  Phone  H11-222-1234  Mailing Address Street 1*  Mailing Address Street 2  Mailing Address City*  Mailing State Code*  Mailing Address Zip*  Mailing Address Zip*	A
Security Question & Answer	
Create a personalized security question and answer used to verify your identity when retrieving the results of your criminal history record check. Remember to store the answer in a safe place for later use. No other person(s) or agency will have access to your answer, and it cannot be changed once the request is submitted. The security question and answer are NOT case sensitive.  The security question and answer are NOT case sensitive.	В
Security Question*  Answer to Security Question*	
Confirm Answer to Security Question*	
Subject Contact Information:	
Enter the information of the subject of the criminal history check being requested.	
Last Name* Subject Last Name First Name* Subject First Name Email Address* SubjectEmail@mycompany.com Email Confirmation* SubjectEmail@mycompany.com	C
If you are the subject of the background check, or if you will be filling out the rest of the information on behalf of the Applicant, choose <b>Complete Now</b> . Otherwise, you should choose <b>Applicant Completion</b> to allow the Applicant to complete the steps for completing their PID check.	
Complete Now Applicant Completion	
Flex-Check™ Version: 10.2.1.18 NCCIS TEST (FC-	

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- A. Requester information with a mailing address for the requesting party (if you are requesting your own PID, this will be your information).
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- C. Subject information for the person being background checked (the Applicant).

# **Certified/Notarized Screen Differences**

When you click the "Certified PID check" or "Notarized PID check" button you will see a confirmation screen.



Once you've read the confirmation, you can click the "Cancel" button to cancel, or click the "Proceed" button to continue. You will see the Requester and Subject information screen.

Nevada Civil and Criminal Information System
Personal ID (PID) Background Check
Please make sure all mandatory fields are completed (mandatory fields are in bold).
Requester Information PID - Notarized
Full Name*  Email* RequesterEmail@mycompany.com  Email Confirmation* RequesterEmail@mycompany.com  Phone 111-222-1234  Mailing Address Street 1*  Mailing Address Street 2  Mailing Address City*  Mailing State Code* Select State  Mailing Address Zip* 15010
Subject Contact Information:
Enter the information of the <b>subject of the criminal history check</b> being requested.
(Full Legal Name)  Last Name* Subject Last Name
First Name* Subject East Name
Email Address* SubjectEmail@mycompany.com
Email Confirmation* SubjectEmail@mycompany.com
If you are the subject of the background check, or if you will be filling out the rest of the information on behalf of the Applicant, choose <b>Complete Now</b> . Otherwise, you should choose <b>Applicant Completion</b> to allow the Applicant to complete the steps for completing their PID check.
Complete Now Applicant Completion

The Requestor Information screen for a Certified/Notarized PID has two sections:

- A. Requester information with a mailing address for the requesting party (if you are requesting your own PID, this will be your information).
- B. Subject information for the person being background checked (the Applicant).

# **Submission process**

1. Fill in the Requester contact information fields. Blue fields with bold labels and asterisks (such as **Email\***) are mandatory.

Please make sure all mandatory fields are completed (mandabold).	tory fields are in
Requester Information PID - Standard	The type of PID this is for is
Full Name*	
Email* RequesterEmail@mycompany.com	repeated here
Email Confirmation* RequesterEmail@mycompany.com	
Phone 111-222-1234	
Mailing Address Street 1*	
Mailing Address Street 2	
Mailing Address City*	
Mailing State Code* Select State	
Mailing Address Zip* 15010	

For Certified and Notarized PID checks the Mailing Address is where the printed letters containing background check result information will be sent.

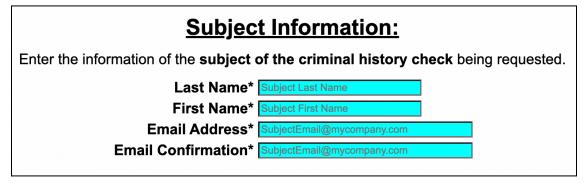
2. If this is a Standard PID, the Requestor or Applicant will be getting the results on-line. Create the security question and answer for logging in to the results. The answer needs to be something that you (or the Applicant) will remember when prompted with the question.

Security Question & Answer
Create a personalized security question and answer used to verify your identity when retrieving the results of your criminal history record check. Remember to store the answer in a safe place for later use. No other person(s) or agency will have access to your answer, and it cannot be changed once the request is submitted. The security question and answer are NOT case sensitive.
The security question and answer are NOT case sensitive.
Security Question*
Answer to Security Question*
Confirm Answer to Security  Question*

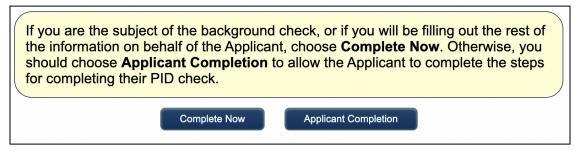
Store the answer in a safe place.

Note: Subjects who will be getting a printed version of the results (the Certified or Notarized options) do not need a security question and answer since they won't need to log in to see their results.

3. Fill in the subject (Applicant) information. All four fields are mandatory.



4. If the subject will be filling out the rest of the form, click the "Applicant Completion" button to get the security codes.



Note: If you will be filling out the rest of the information on behalf of the Applicant, click the "Complete Now" button. For instructions, see Step 5 in Applicants Submitting Their Own PID Request (Without a Service Code).

5. You see a screen that summarizes the Applicant name and email, and shows the one-time use service code.



# Personal ID (PID) Background Check



Print

You have been established as the requester of this criminal history record check. The subject of the search has been identified as:

- · Testsubject Joe
- joe@example.com

The subject has just been notified by email, which contains a link to complete the pre-enrollment process, as well as a unique, one-time use service code, both listed below for your reference:

- Pre-enrollment site link: https://fc.nccis.nvdps.gov/nccispid/
- Unique one-time use service code: AFD5-B538

Please print this page for your records. You may also provide a copy of this to the applicant if they fail to receive the email, or it is inadvertently deleted.

To complete the next part of the process, the applicant should use the provided link to visit the pre-enrollment site. They will be required to enter some mandatory information, as well as provide payment for the search fee. Upon successful completion, the applicant will receive two more emails. First will be a payment confirmation receipt, and second will be an enrollment confirmation, which contains an PID Control Number. Once the applicant decides where they are going to be printed, they will need to take a copy of this email with them for processing, along with a valid, government-issued photo ID.

#### PLEASE NOTE:

Fees charged online are only related to the cost of the search. Any additional fees for fingerprint-rolling services will be charged separately, and at the time of printing. Contact the agency or entity performing the fingerprint capture for more details.

Once the subject has successfully completed the fingerprinting process, you as the requester, will receive a notification indicating that the results are ready for retrieval.

#### PLEASE NOTE:

Access to this report is limited to thirty (30) days. It is recommended you access this information from a device with the ability to print or save your results. Additional attempts will not be allowed once the thirty (30) days have expired.

Ш

Start a new request

**End Session** 

- 6. Use the underlined "Print" link in the top right corner to print the information on this screen.
- 7. When you are done, you can click the "Start a new request" or "End Session" links to return to the PID starting page. Selecting "Start a new request" pre-fills some of the fields with the Requester information from the transaction you just completed.

If the Applicant doesn't get the email with the service code, you will need to provide this service code to the Applicant so they can finish filling out the application and pay for the background check.

The yellow and blue highlighted boxes on this screen contain some additional details about the process, including information about additional emails the Applicant will receive.

To complete the next part of the process, the applicant should use the provided link to visit the pre-enrollment site. They will be required to enter some mandatory information, as well as provide payment for the search fee. Upon successful completion, the applicant will receive two more emails. First will be a payment confirmation receipt, and second will be an enrollment confirmation, which contains an PID Control Number. Once the applicant decides where they are going to be printed, they will need to take a copy of this email with them for processing, along with a valid, government-issued photo ID.

#### **PLEASE NOTE:**

Fees charged online are only related to the cost of the search. Any additional fees for fingerprint-rolling services will be charged separately, and at the time of printing. Contact the agency or entity performing the fingerprint capture for more details.

Once the subject has successfully completed the fingerprinting process, you as the requester, will receive a notification indicating that the results are ready for retrieval.

#### **PLEASE NOTE:**

Access to this report is limited to thirty (30) days. It is recommended you access this information from a device with the ability to print or save your results. Additional attempts will not be allowed once the thirty (30) days have expired.

# **Applicant Pre-Enrollment With Service Code**

Applicants who have a service code for a PID background check need to go to <a href="https://fc.nccis.nvdps.gov/NCCISPid/">https://fc.nccis.nvdps.gov/NCCISPid/</a>. (This is the same website as when doing a Pre-enrollment without a service code, but the steps are slightly different for this process.)

You should have received an email with the service code or the Requester should provide you with the code.

To complete your pre-enrollment:

1. Review your email (or any information provided by the Requester) for the code.

Hello Pid Subject,

This email notice is being sent by the Nevada Civil and Criminal Information System (NCCIS) to let you know a pre-Enrollment for a Personal ID (PID) background check has been started for you. Please go to the PID Portal by clicking **HERE**.

On the PID Portal under the Method 1 section, enter the service code listed below to complete the Pre-Enrollment process.

Service Code: 49F8-8C08

Sincerely,

Fingerprint Support Unit – Civil I Records, Communications, and Compliance Division State of Nevada I Department of Public Safety, State Police

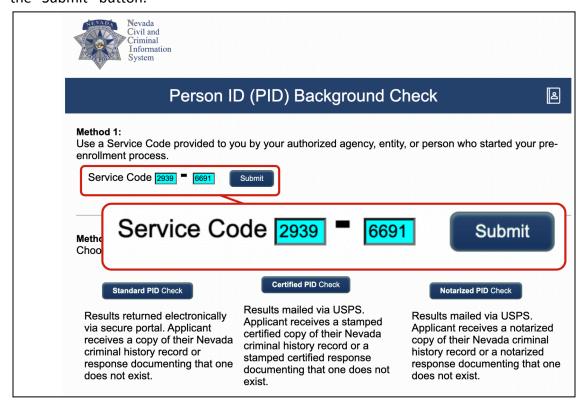
Phone: 775-684-6262 Email: fsucivil@dps.state.nv.us



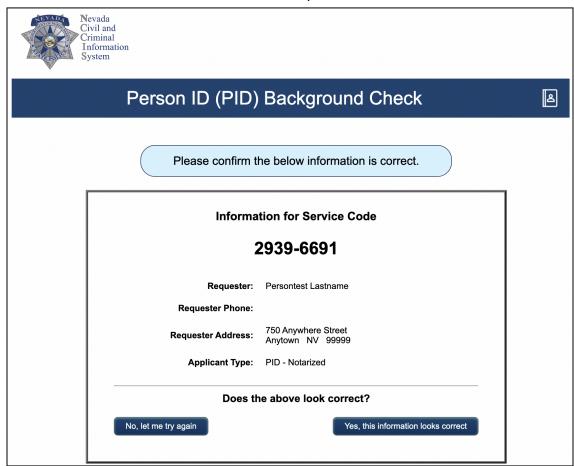
Confidentiality Statement: This e-mail and any attachment(s) are intended only for those to which it is addressed and may contain information which is privileged, confidential and prohibited from disclosure and unauthorized use under applicable law. Any review, retransmission, dissemination or other use of, or taking any action in reliance upon, this information by anyone other than the intended recipient is not authorized. If you are not the intended recipient and/or you are not entitled to receive attorney client privileged material including attorney work product, the release to you of this privileged information is inadvertent, and the release is not intended to waive the attorney client privilege or the subject matter thereof. If you have received this transmission in error, please return the material received to the sender and delete all copies from your system.

Go to https://fc.nccis.nvdps.gov/NCCISPid/.

3. Type the code you were provided in the two fields near the top of the screen and click the "Submit" button.

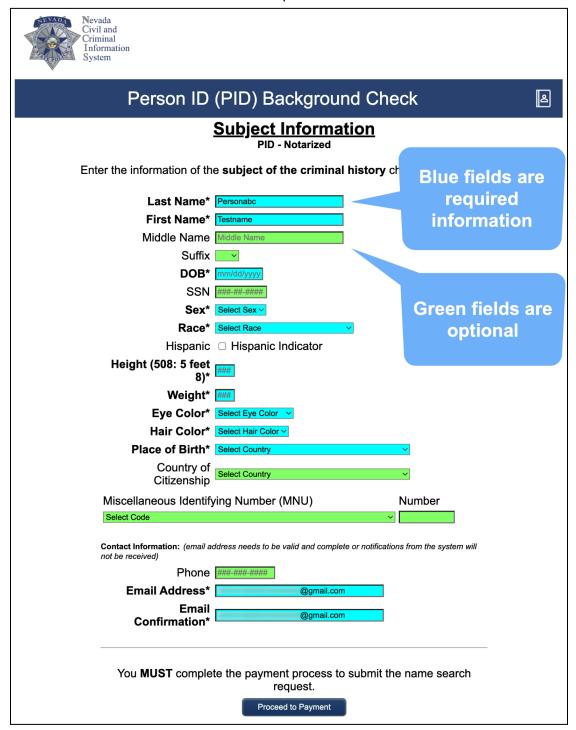


4. You will see a confirmation screen with the Requester's information.



5. If the information (name, phone, address) matches the information for the person who requested the Pre-Enrollment code for you, and the applicant type is correct, then click the "Yes, this information looks correct" button. If any information is incorrect then click the "No, let me try again" button and re-enter the code.

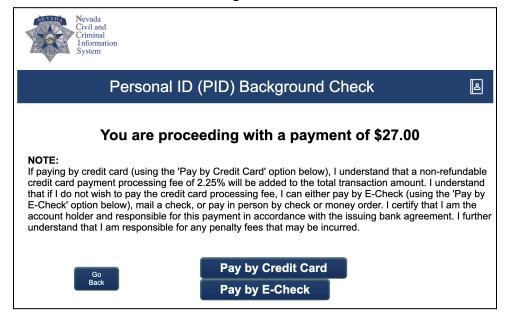
6. When you click the Yes button, you see a demographic and contact information screen to fill out. Your name and email should be pre-filled.



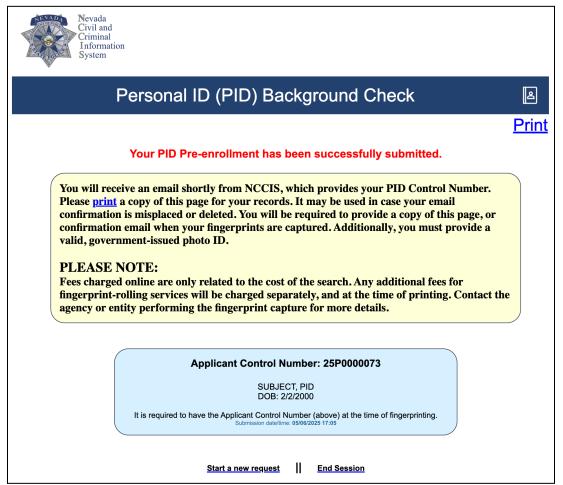
Required fields are filled in with blue, and have labels that are bold and have an asterisk (such as **Last Name\***).

7. Enter any additional required information in the blue fields with bold labels.

- 8. Enter any optional information you want to submit.
- 9. Click the "Proceed to Payment" button to complete the submission. You see a confirmation screen with the background check fee on it.



10. Click either "Pay by Credit Card" or "Pay by E-Check" to be redirected to the payment processor (see <u>Payment</u> for more information on payments); when you complete the payment you'll be returned to the following screen.



- 11. Use the underlined "Print" link in the top right corner to print the information on this screen. The yellow highlighted box on this screen contains some additional details about the process, including information about additional emails the Applicant will receive.
- 12. When you are done, you can click the "Start a new request" or "End Session" links to return to the PID starting page. Selecting "Start a new request" pre-fills some of the fields with the Requester information from the transaction you just completed.

NCCIS: Pre-Enrollment for PID

13. You will receive an email receipt for payment, and also an email explaining where to get fingerprinted.

#### Hello TESTNAME TTTTTC PERSONABC,

This email notice is being sent by the Nevada Civil and Criminal Information System (NCCIS) to let you know the process has been started for you to receive a copy of your State of Nevada Criminal History.

To complete this Personal Identification request, **you must get your fingerprints taken**. You can do this in one of two ways as described below:

- 1) Schedule an appointment with a Live Scan Provider to get your prints taken electronically, which will forward them to the State of Nevada automatically. You may find a list of locations and providers by visiting the following web page <a href="https://fctest.nccis.nvdps.gov/NCCISLocateFP/">https://fctest.nccis.nvdps.gov/NCCISLocateFP/</a>.
- 2) Find your own fingerprinting location that can give you a paper card of your prints and then mail them, with a copy of this email, to the address listed below:

Nevada Secretary of State Document Preparation Services 2250 Las Vegas Blvd. North, Suite 400 North Las Vegas, NV 89030

IMPORTANT: In both cases, you must have the following Applicant Control Number entered into the OCA field. The person taking your fingerprints will know where that should be entered.

**Applicant Control Number: 25P0000013** 

Sincerely,

PID Check I NCJIS Modernization Program
State of Nevada I Department of Public Safety, State Police

Phone: 775-684-6277 Email: fpexaminers@dps.state.nv.us



# **Payment**

Each PID must be paid for individually during the pre-enrollment process. NCCIS uses an external payment processor to take payments. You'll need your credit card or banking information handy to enter it on the screen.

The processing screen has fields for entering your name and address information as well as for the credit card number and expiration date OR the bank routing and account numbers.

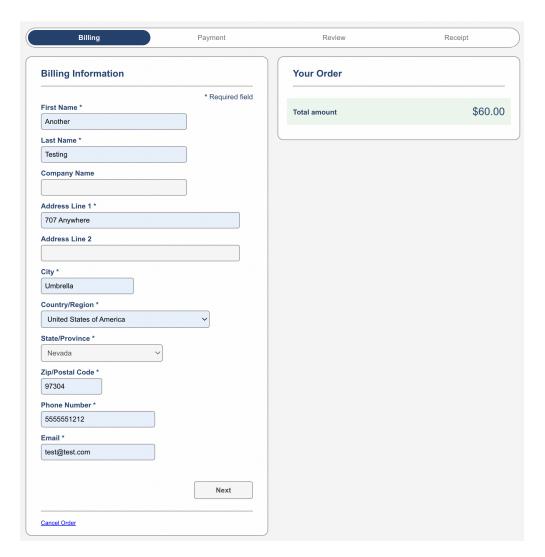
The PID processing will not continue until payment has been successfully processed.

#### **Credit Card Transactions**

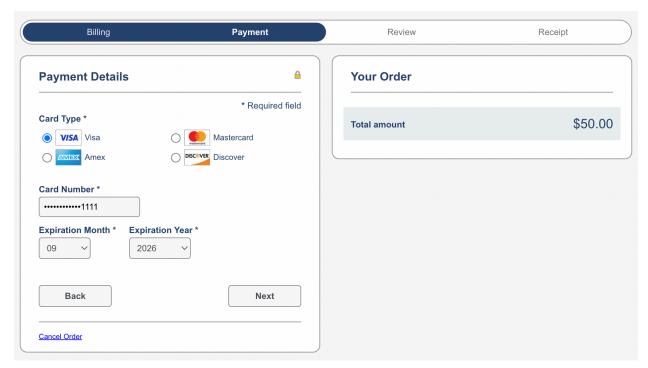
When you click the "Pay by Credit Card" button, you enter the credit card payment interface provided by the payment processor. This interface is not part of Flex-Check; you will return to Flex-Check once your payment has been successfully submitted (or if you cancel out of payment).

Note: The screens shown here may look slightly different from your screens. Also, the payment processor may change over time and use different screens. The general instructions will remain the same.

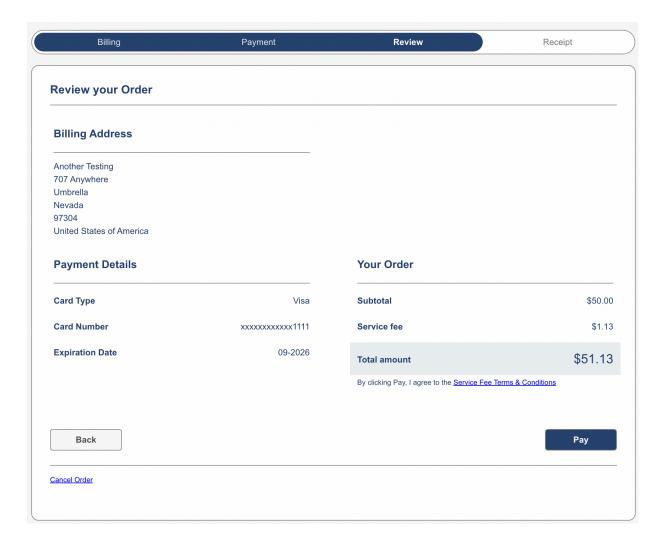
You can click the "Cancel Order" link at the bottom of any screen before the Receipt screen to exit without charging your credit card.



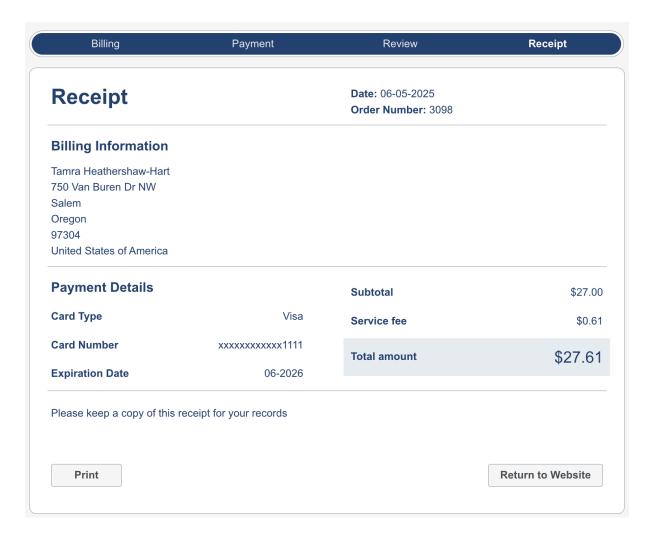
Fill out the first screen, then click the "Next" button to move to the second screen, where you fill out your credit card information.



Click the "Next" button to Continue to the Review screen.

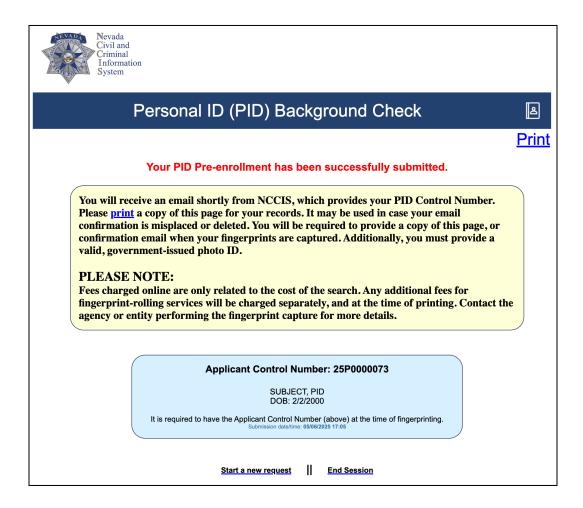


When you click the "Pay" button on the Review screen, you see a receipt screen.



Use the "Print" button to print a copy for your records, then click "Return to Website" to go back to the Flex-Check Agency portal.

You'll see a confirmation screen.



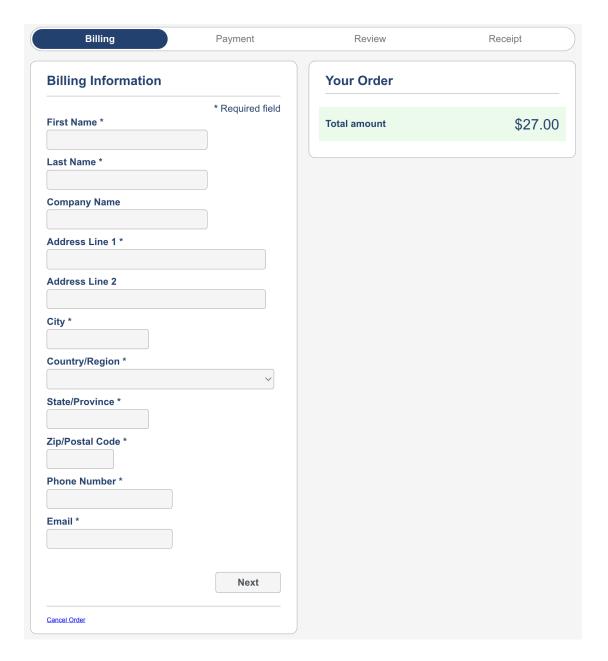
Use the underlined "Print" link in the top right corner to print this screen.

### **E-Check Transactions**

When you click the "Pay by E-Check" button, you enter the E-Check payment interface provided by the payment processor. This interface is not part of Flex-Check; you will return to Flex-Check once your payment has been successfully submitted (or if you cancel out of payment).

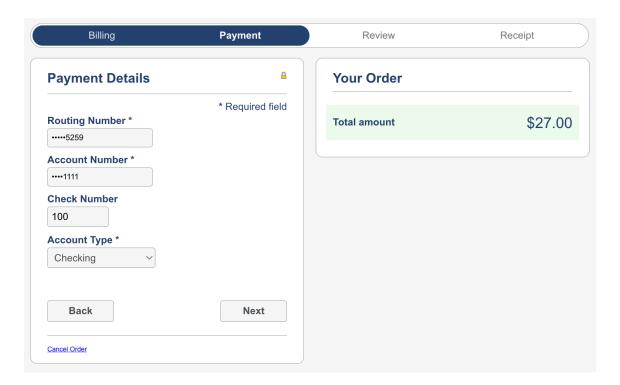
Note: The screens shown here may look slightly different from your screens. Also, the payment processor may change over time and use different screens. The general instructions will remain the same.

You can click the "Cancel Order" link at the bottom of any screen before the Receipt screen to exit without debiting your checking/bank account.

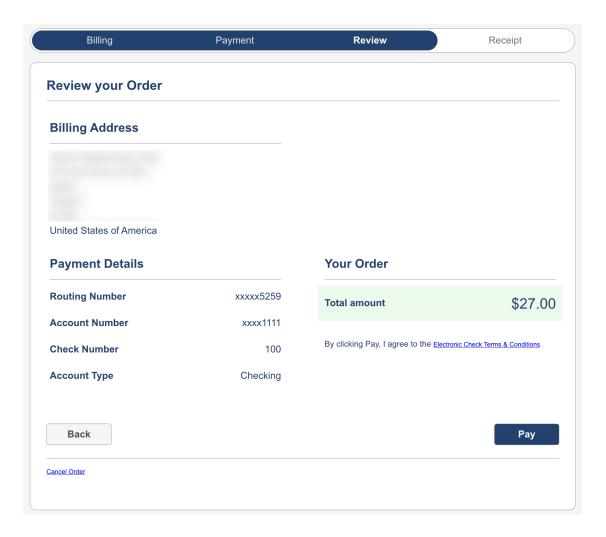


Fill out the first screen, then click the "Next" button to move to the second screen.

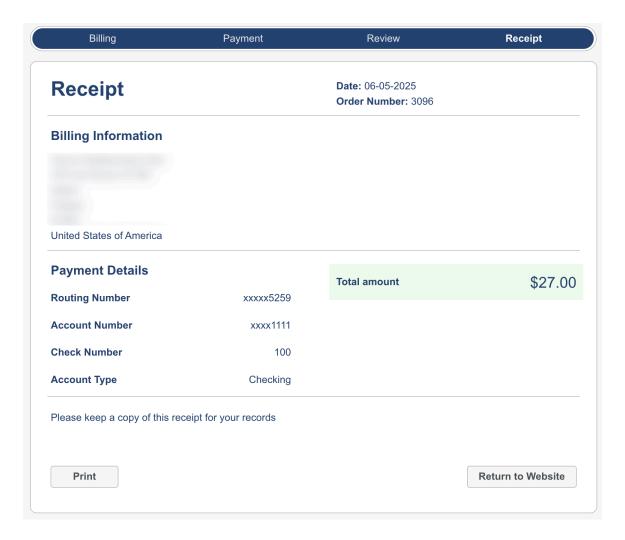
The payment screen for the E-Check interface is different from the more-familiar credit card interface.



You need to enter a check Routing, Account, and Check number, as well as provide the account type. Click the "Next" button to continue.



When you click the "Pay" button on the Review screen, you see a receipt screen.



Use the "Print" button to print a copy for your records, then click "Return to Website" to go back to the PID portal.

You'll see a confirmation screen that your payment has been received.



# Personal ID (PID) Background Check



**Print** 

Your PID Pre-enrollment has been successfully submitted.

You will receive an email shortly from NCCIS, which provides your PID Control Number. Please <u>print</u> a copy of this page for your records. It may be used in case your email confirmation is misplaced or deleted. You will be required to provide a copy of this page, or confirmation email when your fingerprints are captured. Additionally, you must provide a valid, government-issued photo ID.

### **PLEASE NOTE:**

Fees charged online are only related to the cost of the search. Any additional fees for fingerprint-rolling services will be charged separately, and at the time of printing. Contact the agency or entity performing the fingerprint capture for more details.

### **Applicant Control Number: 25P0000071**

ANYONEPID, SOMEONE DOB: 1/1/2000

It is required to have the Applicant Control Number (above) at the time of fingerprinting.

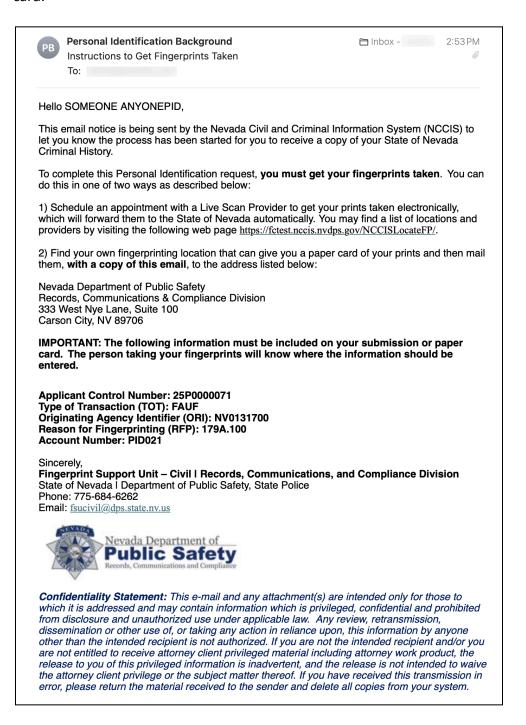
Submission date/time: 05/06/2025 14:53

Start a new request End Session

Use the underlined "Print" link in the top right corner to print this screen.

## **Getting Fingerprints**

When a new transaction is submitted for pre-enrollment the system will send the Subject/Applicant an email with instructions on how to get their fingerprints taken and submitted. Fingerprints can be taken electronically (Live Scan), or done using ink on a printed card.



The letter includes information needed by the fingerprint vendor, as well as information for the Applicant.

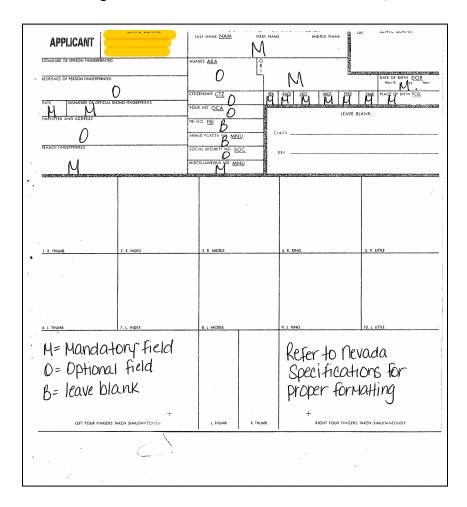
Note: The Applicant can use the NCCIS Private Live-Scan Provider Location Search website at <a href="https://fc.nccis.nvdps.gov/NCCISLocateFP/">https://fc.nccis.nvdps.gov/NCCISLocateFP/</a> to search for fingerprint scan locations, based on comparing the business address to the Applicant's location.

The Applicant will need to bring a printed copy of the letter or the confirmation screen, and a valid government-issued ID with photograph.

## **Sending Your Hard Card to DPS**

A "hard card" is a physical fingerprint card. If you get a hard card you need to mail it to DPS, and you need to write the PCN/TCN on the card. (If you don't have a PCN, the background check system will create one when the transaction is processed.)

The following screenshot shows the area where the PCN/TCN should be written in yellow:



Staple all pages together. If you are sending more than one submission (for example, submitting multiple family members) each individual's packet of information needs to be mailed in a separate envelope.

Mail your hard card and other paperwork to:

Department of Public Safety Records, Communications and Compliance Division 333 West Nye Lane #100 Carson City, NV 89706

## **Reviewing Your Results**

### **Standard PID**

When results are back from the background check, the Applicant (and their representative) of a Standard PID request will receive an email sent to the address provided when creating the transaction. This email letter will include a link to view the results.

#### Hello Somebody New,

This email notice is being sent by the Nevada Civil and Criminal Information System (NCCIS) to let you know that the results of your recently completed fingerprint based Personal Identification (PID) history record check are ready for review. You may access the result letter securely by clicking on the secure link included below and entering the answer to the security question you created when you completed your request for the background check.

Online access to the results of this check is limited to **thirty (30) calendar days from 05/06/2025**. Additional online access will not be allowed once you have opened and/or retrieved the results and the thirty (30 days) have expired.

Click Here To Get Your Results

Sincerely,

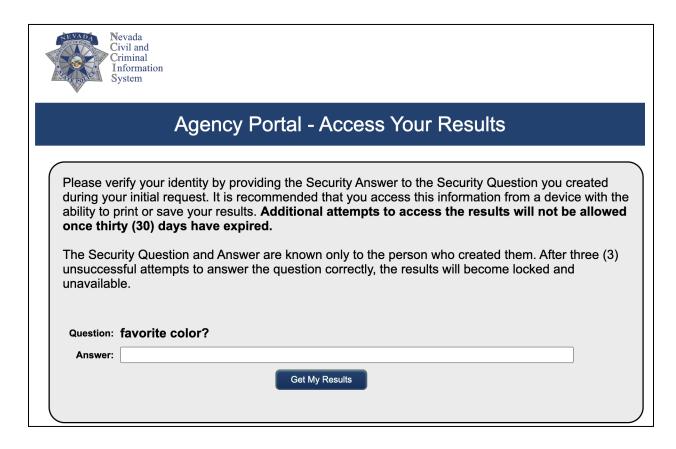
Fingerprint Support Unit – Civil I Records, Communications, and Compliance Division State of Nevada | Department of Public Safety, State Police

Phone: 775-684-6262 Email: fsucivil@dps.state.nv.us



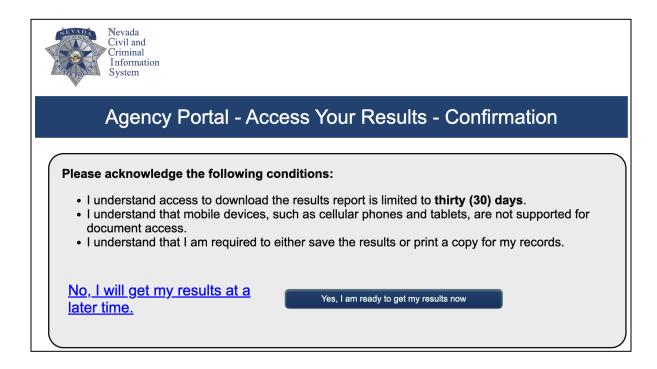
Confidentiality Statement: This e-mail and any attachment(s) are intended only for those to which it is addressed and may contain information which is privileged, confidential and prohibited from disclosure and unauthorized use under applicable law. Any review, retransmission, dissemination or other use of, or taking any action in reliance upon, this information by anyone other than the intended recipient is not authorized. If you are not the intended recipient and/or you are not entitled to receive attorney client privileged material including attorney work product, the release to you of this privileged information is inadvertent, and the release is not intended to waive the attorney client privilege or the subject matter thereof. If you have received this transmission in error, please return the material received to the sender and delete all copies from your system.

When you click the link a web browser tab will open showing a screen prompting you to provide the security "question and answer" from Step 1 to see your results.



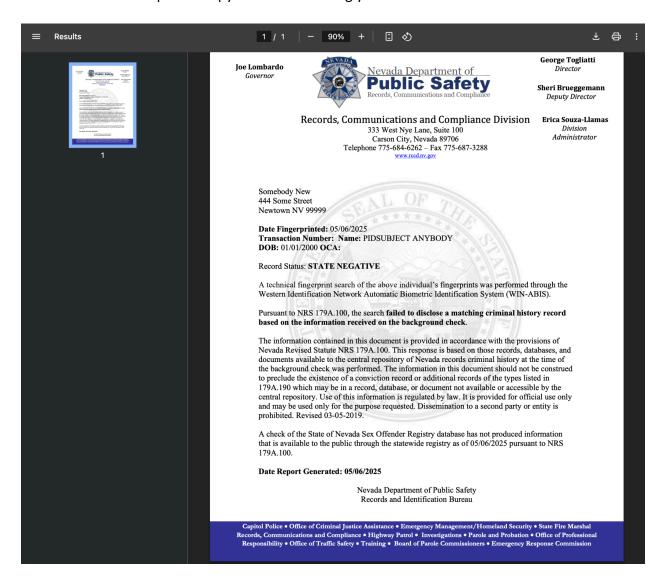
Type the Security answer into the field and click the "Get My Results" button.

You'll see a verification screen.



If you want to view your results at a later time, click the underlined "No, I will get my results at a later time" link. If you are ready to view your results, click the "Yes, I am ready to get my results now" button.

You'll see the results letter on page one, and any additional pages will display any RAP sheet information. You can print a copy of the letter using your PDF reader's menus or icons.



### **Notarized and Certified PIDs**

For Notarized and Certified PID requests, the results will be printed by DPS staff and either notarized or certified, and then mailed to the mailing address provided during signup.